

 **Müller**

A U S T R I A

*Happiness is Homemade!*

# Ultra Juicer

## Instruction Manual



**Please read the instructions carefully before using.**

Please keep the user's guide where it is easily accessible.

Design and product development may be upgraded without a public notice.

# INTRODUCTION

Slow Juicing allows you to consume more fruits and vegetables in one glass than you could eat at one time. Mueller slow juicer uses a completely different mechanism where fresh juice comes from squeezing rather than grinding or centrifugal force.

The low speed squeezing screw allows the juice to maintain its pure color, natural taste, nutrients and vitamins. There is no oxidation or separation in slow juicing, so it preserves more of the organic nutrients from the food and keeps it closer to its natural state.

Mueller Ultra Juicer uses a process in which the juice is extracted from the fruit or vegetable twice before it enters your glass. The auger, the main component of the unit, precisely squeezes the food without shredding or grinding it, helping you to get more juice in your glass.

In addition, the Mueller Ultra Juicer uses less energy, saving you money and helping to lower your carbon footprint. One glass and you'll experience first-hand the difference between store-bought juice and fresh, healthy goodness.

For better use and maintenance of the product, please follow the instructions in this manual carefully.

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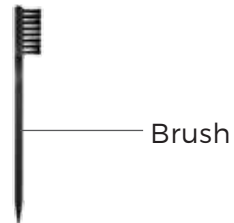
# IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed including the following as described below:

1. Read all instructions.
2. To protect against risk of electrical shock, do not put the main body (motor) in water or any other liquid.
3. Close supervision is necessary when any appliance is used by or near children.
4. Unplug from outlet when not in use, before assembling or taking of parts and before cleaning.
5. Avoid contacting moving parts.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner. Return appliance to the nearest authorized service facility for examination repair or electrical or mechanical adjustment.
7. The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock or injury.
8. Do not let the electric cord hang over an edge of the table or counter.
9. Always make sure the juicer locking clip is locked while the juicer is in operation.
10. Be sure to turn the switch to the off position after each use of your juicer.
11. Do not put your fingers or other objects into the juicer while it is in operation. If food becomes lodged in the opening, use a food plunger or another piece of fruit or vegetable to push it down. When this method is not possible, turn the motor off and disassemble the juicer to remove the remaining food.
12. Do not use outdoors.
13. Do not place near a running water tap, near a hot gas stove or electric burner or a heated oven.
14. Do not use the appliance for other than intended use.

**Save these instructions!**

# PARTS IDENTIFICATION



Pulp container

Juice container

# IMPORTANT FEATURES

- Patented Low-Speed masticating and pressing Technology
- Durable, strong and quiet Low-speed DC motor
- Only 60rpm
- Quiet Operation
- Uses less energy
- Ultra Juicer quietly operates minimizing noise
- Low Noise, as low as 60dB!
- Ingredient flavor preserved, due to the slow speed
- Lower speeds means less heat is generated, preserving more deep-seated nutrients and enzymes
- Much more nutrition taste
- Juice lasts longer with enzyme integrity keeping for up to 72 hours!
- Higher Juice yield and extraction
- Less separation & 50% more juice than from centrifugal juicers
- Two-step juicing process
- More natural from nutrients, vitamins, minerals and enzymes!
- No food prep required
- Can juice whole fruits and vegetables
- Well-suited to juicing leafy greens, grasses, sprouts and herbs!
- Much more convenient and user friendly
- User safety oriented hopper
- Auto safety switch – run only if assembled correctly
- Easy cleaning system
- Easy assembling
- Designed to last, high-quality parts
- Smaller footprint
- Non-toxic sturdy material easy to maintain!

# SAFETY PRECAUTIONS

**Please read carefully before using.**  
**Please follow the instructions to avoid injuries.**

## Warning signs



**WARNING:** violating this sign may lead to serious injury or even death.



**CAUTION:** violating this sign may lead to serious damage to the product.

Example:



**DANGER IN HEALTH**



**MUST NOT DO**



**RESTRICTIONS**



## WARNING



Do not plug or unplug the electrical plug with wet hands.



Please insert the electrical plug in your outlet properly.



Do not use other than 220-240 Volt power.



Do not force the electrical plug into an outlet. Ensure the plug is away from any heat source and is not bent or twisted in any way.



## WARNING



**Do not disassemble** the base.



Stop using when the electrical cord is **damaged or loose**.



**Do not put any unknown** substance into the juicer.



Keep the base **dry** at all times.



**Keep away from children** or anybody not familiar with the usage of this product.



Do not disassemble any parts while operating the machine. Do not put in any unknown objects while the juicer is operating.



## CAUTION



Do not operate when the hopper is loose.



Do not unplug the outlet when there is a gas exposure, instead open all windows for air ventilation.



Operate on a flat and steady surface.



Do not put in any objects that are not instructed to be used with the machine.



## CAUTION



Do not remove the hopper while operating.



Should the squeezing screw jam, put in reverse for 2-3 seconds. Then try operating again.



Do not disassemble the top set while operating.



Do not use anything other than the pusher.



Do not use more than 30 minutes continuously. After 30 minutes of use, stop using for 10 minutes.



Do not submerge the motor in water.



## CAUTION

After use, remove the electrical plug from the outlet. Do not use the cord to remove the plug from the outlet.



The base weighs 4.85kg. Please lift the unit with two hands.



While using, if there is any unusual odor (heat, smoke) stop use immediately and contact our customer support.



Do not rinse the top set with water that is warmer than 80 degrees Celsius.



# ASSEMBLY INSTRUCTIONS



## 1

### Assemble the bowl on the base

1. Make sure the bowl is all the way into the shaft of the base
2. Twist the bowl to close



## 2

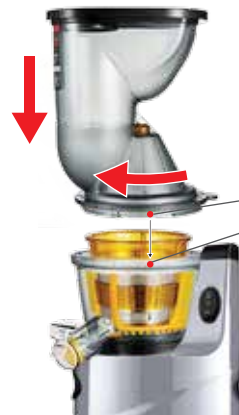
### Assemble the strainer + spinning brush into the bowl

- Make sure the red dot and the black arrow is aligned



## 3

### Place the squeezing screw in the center of the bowl



## 4

### Assemble the hopper onto the bowl

- Make sure the red dot on the hopper and the red dot on the bowl is aligned.

TOP VIEW



Make sure the **ARROW** on the hopper is pointing to **CLOSED SIGN** on the base

TOP VIEW



Reverse the step carefully when disassembling

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## Yellow rubber pad - DRIP STOP ELEMENT

Underneath the bowl, there is a **yellow rubber pad** which allows all the juice to only discharge from the fresh juice ejection exit. **Be sure that this rubber pad is always at its place before starting to make juice.**

The yellow rubber pad is removable, simply grab onto one side of the rubber pad and pull out. You can easily loose this little rubber pad when cleaning. Therefore take caution when cleaning. Place back the rubber pad immediately after cleaning the bowl, so that it will not get lost.

BOTTOM OF THE BOWL



Yellow rubber pad



OPEN



CLOSED

## The machine has three (3) settings.

'**ON**' starts the motor, start making juice.

'**R**' is reverse. Only use when something is stuck and you need to unclog.

'**OFF**' is at the center position.

This allows the machine to turn off.

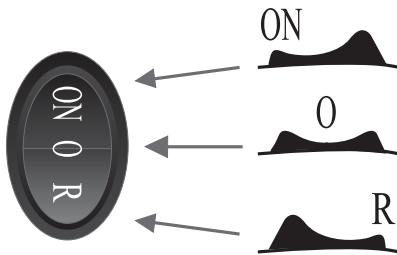
Please rinse everything thoroughly before putting into the machine.

After rinsing, put material into the hopper.

If you cut your produce in small pieces, it will fall down and there is no need to use the pusher.

Sometimes you can use the pusher to help it down.

Cutting hard vegetables and fruits in smaller pieces will put less strain on the machine and makes juicing easier.



## When the Ultra Juicer is stuck and not operable

1) When the machine is stuck and not operable, please turn off the machine and put it reverse for few seconds then try operating again.

2) When reverse switch does not work, turn off the machine and reassemble following the instructions given. After reassemble, please try turning on the machine.

## WARNING WHILE OPERATING



- **Turn off the machine after using.**
- **Please dry your hands before touching the power switch.**
- **Do not use longer than 10 minutes at a time.**
- **Do not use anything as a pusher (fork, chopsticks, spoons, etc) other than the pusher itself, since they may seriously damage the product.**
- **Any unused juice should be refrigerated.**
- **Do not pre-operate before inputting materials.**
- **Do not operate with an empty bowl.**

Remove any hard seeds from fruits like cherries, apricots, peaches, olives, dates etc, in order to prevent damaging the juicer.

Seeds of a watermelon, apples or pears do not form any problem. It is best to remove the pits of citrus fruit like lemons and oranges if you can but they will not damage the product. Seeds of a papaya, honey melon or other types of melon do not contribute to a tasty juice and can be easily removed before use, please do this. A large amount of grape seeds can cause the machine to get stuck, it's therefore best to use seedless grapes for making juice.

Water penetrating the electric circuit may cause the machine to malfunction or could cause electrocution. Take special care with the ON/OFF switch.

Carrots, beets and fibrous vegetables can be very hard. In order not to put much strain on the machine, it is best to cut them into short pieces or small strips of 1cm thick before feeding them in the hopper. Do not feed too much of these hard vegetables at a time and let the machine 'consume' them first before feeding more.

# HOW TO DISASSEMBLE AND CLEAN

- 1** Turn the machine 'OFF' and unplug the electric cord.



Twist the hopper to unlock by grabbing the two ejections.

Make sure the arrow is aligned with the open sign before pulling off the bowl.

**3** **ORDER TO DISASSEMBLE**



- 4** Use the **BRUSH** to clean thoroughly after operating.

**Do not use metal sponge** to clean, it will damage the machine.

**Do not use dishwasher to clean.**



- 5** **Do not rinse the base** with direct water, use dry towel or wet towel to clean.



- 6** Please **DRY** the attachments after cleaning and do not forget to place back the **yellow rubber pad** at the bottom of the bowl.

# TROUBLESHOOTING

PROBLEM	SOLUTION
The machine does not operate.	<ul style="list-style-type: none"><li>- Check if the power cord has been plugged in correctly.</li><li>- Check if the assembly has been done correctly</li><li>- Call the Mueller Customer Service for the assistance</li></ul>
The juice does not discharge sufficiently or there is much juice discharging from the pulp ejector.	<ul style="list-style-type: none"><li>- Check if the rubber pad has been installed correctly.</li><li>- Check if the fruits or vegetables are fresh material.</li></ul>
The machine stopped.	<ul style="list-style-type: none"><li>- Check if there are too much materials put in at once.</li><li>- Check if the hard seeds are removed.</li><li>- Check if you have cut any fibrous vegetables in short pieces.</li><li>- Turn on the machine and try the reverse button for 2-3 seconds before operating again.</li></ul>
The machine is making a 'squeaking' noise when making juice.	This sound is perfectly normal when making juice. It is the sound of materials being squeezed against the strainer by the squeezing screw.
The machine shakes.	Slight shaking of the machine is normal. This is a sign that the motor works properly. If you place your hand on the place where the hopper edge meets the bowl, you will feel that there is some movement. This is a normal result of the forces within the machine.
The bowl moves and turns when I put the machine in Reverse.	This may happen when the squeezing screw sits tight with produce. Adjust the bowl and hopper in the right position again before operating.

# PRODUCT SPECIFICATION



Product name		Mueller Ultra Juicer
Voltage		110-130V
Frequency		60HZ
Power consumption		150 W
RPM		60rpm
Electrical cord length		120cm
Motor		DC MOTOR
Weight		4.85kgs net weight 5.70kgs with gift box
Dimensions	Width	17,3 cm
	Length	19cm
	Height	48.5cm
Standard usage time		10 - 30 min. cont.



Happiness is Homemade!



### **2-Year Limited Warranty**

This product is warranted to be free from defects in material and workmanship under normal use and service for 2 years from the date of original purchase with receipt. The manufacturer's obligation shall be limited to repairing or replacing, FOB, NY, any part of the product that is defective. Such warranty shall not apply to damages resulting from accidents, abuse or misuse. This warranty is valid only for First quality goods purchased from an authorized selling agent.



### **Your purchase comes with a 100% satisfaction guarantee from Müller**

*If you are not happy with the product for any reason, please contact us at [support@muellerdirect.com](mailto:support@muellerdirect.com) or at **1-888-632-9981** with your feedback or questions, and we will do our best to make things right for you!*

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